**THE BELLINGHAM PRACTICE : ONLINE SERVICES**

Patients can already book and cancel appointments online and order repeat medication on line. This is now being extended to enable online access to a summary of your medical record.

The information that is currently available on line is:

Current repeat medication

Acute medication issued in the last 12 months

Medications that have been discontinued in the last 6 months

Allergies and sensitivities

Adverse reactions

As time progresses more information will become available – for example

Immunisation/vaccination history

Test results (once they have been seen by a clinician)

Letters (once they have been seen by a clinician)

**HOW TO APPLY FOR ON LINE ACCESS TO YOUR MEDICAL RECORD**

If you would like to apply for on line access to your medical record

* Please read the attached information leaflet
* Complete the application form attached
* Please make an appointment with Jayne Reed or Helen Patterson so that we can:

Verify your identity

Explain the importance of keeping your information secure

Discuss the risks of information sharing (proxy access to records)

Discuss the risks of coercion

Demonstrate the system

Decide whether to allow access

Provide login details and password

Issue usage policy

* When you attend your appointment please bring your completed application form and 2 documents which can be used to verify your identity – at least one of these should have a photograph of the applicant eg. passport, photographic driving licence, bank statement, utility bill

If you have any questions about this please ring 01434 220203 and ask to speak to Jayne Reed or Helen Patterson, or contact us by email: [jayne.reed2@nhs.net](mailto:jayne.reed2@nhs.net) or

[helen.patterson@nhs.net](mailto:helen.patterson@nhs.net)